

Chapter 21 WATER, SEWER, AND STORMWATER¹

Appendix A – Fee Schedule

APPENDIX A: FEE SCHEDULE

WATER

Connection Fees and Charges

Residential Water Connection Fee (up to a 2" tap with water meter): \$5,016

Fire Service Water Connection Fee: \$8,083

Service Abandonment Fee: \$1,500, *(Required for Demolition Permit to be issued by the Building Department)*

Non-Residential Water Connection Fee:

Water Meter Size (in inches)	Fee per Meter
5/8	\$5,016
3/4	\$5,700
1	\$7,296
1½	\$10,488
2	\$18,240
3	\$27,360
4	\$45,600
6	\$82,080
8	\$125,400
10 or larger	\$165,300

Metered Water Rates

Water in City	Water outside City
\$ 2.83 per 100 Cubic Feet	\$3.33 per 100 Cubic Feet
\$ 0.48 per 100 Cubic Feet NL replacement fund Surcharge \$ 2.83 + \$0.48 = \$ 3.31/ 100 Cubic Feet	

Customer Facility Charge:

Water Meter Size (in inches)	Water in City Limits	Water Outside City Limits
5/8	\$16.57	\$20.48
3/4	\$ 17.74	\$21.91
1	\$22.44	\$27.77
1 1/2	\$34.24	\$42.38
2	\$ 50.93	\$63.03
3	\$79.52	\$98.34
4	\$ 122.75	\$145.97
6	\$208.68	\$258.15
8	\$315.52	\$390.26
10	\$455.85	\$563.90

Fire Services

Fire Hydrant Quarterly Charge: \$125.00 Unmetered

Private Fire Service:

Size of Fire Connection (in inches)	Within City Limits	Outside City Limits
	Quarterly	Quarterly
5/8	\$8.62	\$10.65
3/4	\$13.10	\$16.51
1	\$19.77	\$24.43
1 1/2	\$35.73	\$44.16
2	\$52.30	\$ 64.63
3	\$87.98	\$108.76
4	\$174.71	\$215.92
6	\$321.33	\$397.14
8	\$524.05	\$ 648.14
10	\$771.39	\$953.44
12	\$998.37	\$1,233.98

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Non Water Charges

Reinstate Water Service after Termination: \$150.00

Emergency Calls: No charge

New Customer Turn-on: No charge

Discontinued Account Turn-off: No charge

Water Leak Inspection: No charge

Water Leak Inspection (greater than one (1) time per 3 years): \$50.00

Temporary Turn-off/turn-on Water Service: No charge

Replace Frozen Meter: Parts cost plus a twenty (20) per cent handling charge at below rates or cost of new meter

Water Meter Size (in inches)	Replace frozen meter not including cost of meter
5/8	\$150.00
3/4	\$150.00
1	\$150.00
1 1/2	\$336.25
>2	\$500.00

Theft:

Meter Test:

Water Meter Size (in inches)	Flat charge for meter testing
5/8	\$100.00
3/4	\$100.00
1	\$125.00
1 1/2	\$125.00
2	\$250.00
3	\$375.00
4	\$500.00
6	\$625.00
8	\$625.00

Bill-to-Date/Final Fee: \$50.00

VERSION: 04/23/25

New London, Connecticut, Code of Ordinances
(Supp. No. 23)

Created: 2022-02-10 19:12:47 [EST]

Service charges.

The following charges shall be billed to all water customers for service and shall become an addition thereto to any semi-yearly, bimonthly or flat rate water billing to all water customers or fire service users:

Crew Members	Hours	Time	Minimum charge
1	Regular Hours	Up to 30 minutes	1 hour meter serviceman rate
		Each additional 30 minutes	Meter serviceman rate
	After Hours	Up to 30 minutes	1.5 hour meter serviceman rate
		Each additional 30 minutes	1.5 times the meter serviceman rate
2	Regular Hours	Up to 15 minutes	1 hour meter serviceman rate
		Each additional 15 minutes	Meter serviceman rate
	After Hours	Up to 15 minutes	1.5 hour meter serviceman rate
		Each additional 15 minutes	1.5 times the meter serviceman rate

**Regular hours:* Monday through Friday, 8:00 a.m. to 4:00 p.m. (except holidays).

**After hours:* Monday through Friday after 4:00 p.m. or Saturday, Sunday or holidays.

(Ord. of 12-5-66, § 18; Ord. of 11-9-70, § 1; Ord. of 5-31-73, § 1; Ord. of 7-5-77; Ord. of 7-6-81, § 1; Ord. of 1-4-82, Ord. of 12-19-88; Ord. of 5-22-89; Ord. No. 12-15-03-10, § 7; Ord. of 10-05-09-11; Ord. No. 06-18-12-4; Ord. No. 05-19-14-2, § 10; Ord. No. 06-01-15-1, § 4; Ord. No. 05-16-16-2, § 4)

SEWERS AND WASTEWATER DISPOSAL²

Fees – User Charges Class

A.

Sewer Rates (per Quarter)	
Charge per first 500 cf of Use	\$11.48
Charge per additional 100 cf of Use	\$5.70
Quarterly Fixed Meter Charge (Customer Facility):	
5/8	\$13.62
3/4	\$ 14.60
1	\$ 17.48
1½	\$ 24.34
2	\$ 33.90
3	\$ 53.44
4	\$ 81.19
6	\$ 151.01
8	\$ 235.28
10	\$ 347.24

(Ord. of 7-6-81, § 1; Ord. of 6-7-82, § 1; Ord. of 4-23-84; Ord. No. 12-15-03-10, § 11; Ord. of 10-05-09-11; Ord. No. 06-18-12-4; Ord. No. 05-19-14-2, § 16)

Sewer Rebate Program

The Department may issue a sewer rebate to customers able to demonstrate use of water which does not enter the sewer system. Sewer rebates will only be processed where the volume of water requested for rebate is equal to or greater than 1000 CF.

Criteria for claims: Customers must apply for a sewer rebate at the Department of Public Utilities, following the instructions for providing proof of water usage, including installation of additional approved meter equipment if required. Deduct meters, where required, must be installed, maintained, and read by the customer subject to inspection by the Department personnel. The meter must conform to the same standard as the billable account meter specifications.

- (1) Pool Filling: A rebate may be issued for the purpose of pool filling as long as the water does not enter the sewer system. Draining of pools into the sewer system at any time is not allowed. Customers should call the Department of Public Utilities Billing Office and schedule an appointment to have the measurements of the pool taken. The quantity of water shall be established by separate metering installed at the customer's expense, or by proper engineering calculation, as required by the Director.

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- (2) Irrigation System: A rebate may be issued if the customer participates in a deduction program for irrigation purposes. Customers will be required to have a deduct meter installed by a license plumber or irrigation company authorized to install plumbing work for irrigation. The meter must be located on the irrigation line. A rebate form must be submitted to the Department of Public Utilities Billing Office annually. Please note that an irrigation system must comply with additional requirements as dictated by the Cross Connection Manual issued by the Connecticut Department of Public Health.
 - (3) Other: The Director shall have the authority to review documentation and issue a sewer rebate in other circumstances where customers are able to demonstrate use of water which does not enter the sewer system.

Waterford users.

For sewage delivered through the Waterford force main, charges shall be made in accordance with the New London/Waterford/East Lyme Wastewater Collection, Conveyance, and Treatment Agreement dated October 15, 2021.

Billing and collection.

Water and sewer service will be shut off from all premises having bills in arrears sixty (60) days after payment is due and will not be turned on until all bills in arrears are paid, together with interest, lien charges and other charges for services, and the sum of one hundred fifty dollars (\$150.00) for restoring services.

Discharging to sewerage system; operation of septage receiving facility; non-piped sewerage wastes.

- (a) *Septage disposal* charges shall be as follows:
 - (1) Charges for Waterford and New London customers shall be \$63.44 per one thousand (1,000) gallons, or any part thereof.
 - (2) Charges for all other customers shall be \$80.52 per one thousand (1,000) gallons, or any part thereof.
 - (3) Charges for Filtrate / Grey Water or Customers who have been subjected to bona fide emergency conditions, upon request of their respective town sanitarian or town director of health, and upon verification by the executive director, may deliver non-septic raw sewage for treatment. They shall be charged \$42.30 per one thousand (1,000) gallons, or any part thereof, and an additional administrative charge of \$63.00 per dumping visit regardless of the size of the load actually dumped. Such a condition must be reported to the authority at its next regularly scheduled meeting. Such an arrangement may be granted by the executive director for no more than thirty (30) days. Any extension after that date must be approved by the authority.

Sewer Connection Fee by Meter Size

<i>Water Meter Size (inches)</i>	
$\frac{5}{8}$	\$3,800
$\frac{3}{4}$	\$7,700
1	\$9,400
1½	\$14,125
2	\$19,200
2" and over is the same as Nonresidential Water Connection Fee.	

MUNICIPAL STORM WATER MANAGEMENT AUTHORITY

Service fees.

QUARTERLY STORMWATER FEE

Residential, up to 1,000 S.F. \$10.47

Residential, 1,001 S.F. to 2,000 S.F. \$ 20.95

Residential, 2,001 S.F. to 3,000 S.F. \$ 31.42

Residential, 3,001 S.F. and greater \$ 52.37

The following categories are billed in increments of 100 S.F. I.C. (0.1 REU) with a minimum quarterly charge of 1,000 S.F. I.C. (1 REU):

Residential, four units and greater \$ 10.47/1,000 S.F. I.C.

Commercial \$ 10.47/1,000 S.F. I.C.

Tax exempt \$ 10.47/1,000 S.F. I.C.

Industrial \$ 10.47/1,000 S.F. I.C.

Municipal \$ 10.47/1,000 S.F. I.C.

All other categories \$ 10.47/1,000 S.F. I.C.

- One residential equivalent unit (REU) = 1,000 square feet of impervious cover
- Minimum quarterly fee is equal to one REU or 1,000 S.F.
- Impervious cover (I.C.)
- Square feet (S.F.)

Review and Inspection Fees.

Fees are calculated at the hourly rate of the staff person performing the review, inspection, preparation and review of documents, and/or monitoring services with a minimum charge of 2 hours.

